

# Engineered Oak Flooring Maintenance Guide

## Caring for Your Engineered Oak Floor

Engineered oak flooring is a beautiful and durable investment, and with proper care, it will continue to enrich your home for years to come. Please follow these maintenance guidelines to preserve the quality and warranty coverage of your flooring.

### 1. Routine Cleaning

- **Dust and Debris Removal:** Sweep or vacuum regularly using a soft brush attachment. This helps prevent scratches caused by dust, dirt, or other abrasive particles.
- **Mopping:** Use a damp (not wet) mop with a pH-neutral cleaner specifically designed for wood flooring. Avoid soaking the floor, as excess moisture can seep into the wood and cause damage.
- **Avoid Steam Cleaning:** Steam mops are not recommended, as they can lead to warping and void your warranty.

### 2. Preventing Scratches and Scuffs

- **Furniture Protection:** Place felt pads under all furniture legs. Check and replace them periodically to prevent scuffing.
- **Rug Placement:** Use rugs or mats in high-traffic areas like entryways and hallways to reduce wear. Ensure they are breathable to prevent moisture buildup beneath the rug.
- **Shoes ON:** High heels and shoes with abrasive soles can damage the floor. Consider a “no shoes” policy to help protect your flooring.

### 3. Managing Humidity Levels

Engineered oak flooring performs best when the indoor humidity is stable, ideally between 45-60%.

- **Air Circulation:** Keep windows and doors open when possible to allow for good airflow, which helps maintain stable humidity.
- **Use of Humidifiers/Dehumidifiers:** Use a humidifier in dry seasons or a dehumidifier during humid weather. This prevents the flooring from expanding or contracting excessively.
- **Air Conditioning with Humidity Control:** During the rainy season or in very humid climates, use an air conditioner with a humidity control function to help balance indoor moisture levels.

#### 4. Minimizing Sun Exposure

Prolonged exposure to direct sunlight can cause discoloration over time.

- **Curtains and Blinds:** Use window coverings to limit the amount of direct sunlight on the floor.
- **Rug Rotation:** Rotate rugs periodically to allow for even aging and color consistency across the flooring.

#### 5. Handling Spills and Stains

- **Wipe Up Spills Immediately:** Use a dry or slightly damp cloth to clean up spills promptly. Do not allow water to sit on the floor, as it can seep into the joints and damage the wood.
- **Avoid Harsh Chemicals:** Do not use bleach, ammonia, or abrasive cleaners, as they can damage the finish. Only use products recommended for wood flooring.

## Important Reminders

### Expansion Gaps and Flooring Stability

Your engineered oak floor needs expansion gaps, especially in larger areas or more humid environments, to allow natural movement. This helps prevent issues like peaking or cupping. If you notice minor issues due to environmental changes (e.g., seasonal humidity), allow time for the floor to stabilize before considering major repairs, such as sanding or refinishing.

### Warranty Note

Following these maintenance practices helps ensure that your floor remains in optimal condition and under warranty coverage. Failure to maintain stable humidity levels, use of harsh chemicals, or improper cleaning techniques can void your warranty.

For detailed maintenance instructions, please refer to our product-specific maintenance guide.

### Maintenance Summary

- **Regular Sweeping:** To remove dust and prevent scratches.
- **Use a Damp Mop:** Avoid soaking the floor, and use wood-specific cleaners.
- **Felt Pads for Furniture:** Protect against scratches.
- **Humidity Control:** Use humidifiers or air conditioning in extreme conditions.
- **Avoid Direct Sunlight:** Protect the floor from prolonged UV exposure.

For further assistance or warranty claims, please contact your distributor.

This guide provides the basic steps needed to care for and maintain your engineered oak flooring, ensuring its beauty and durability for years to come.